

## Arrival Guide | Towers of Chevron Renaissance

23 Ferny Avenue, Surfers Paradise, Qld 4217

We are delighted that you have chosen to stay at the Towers of Chevron Renaissance during your visit to the Gold Coast. From the entire team at Gold Coast Holiday Rentals we extend to you a warm welcome and trust that your stay will be an enjoyable one.

For your convenience, we have prepared this brief arrival guide to assist you with access to your chosen apartment using the enclosed key and FOB set. You will find a complete information compendium waiting for you inside. This guide can also be downloaded from our website. Please take a moment to familiarise yourself with its contents.

We wish you a pleasant journey and an enjoyable stay on the Gold Coast.

Tony Boulden, Agent  
Mobile: 0418 658 694  
Gold Coast Holiday Rentals

### Useful phone numbers

Bookings	1 300 GCHR 11
Housekeeping	0409 446 614 (Andrew)
All other enquiries	0418 658 694 (Tony)

### Your apartment

Your apartment number is \_\_\_\_\_ on the \_\_\_\_\_ floor of the \_\_\_\_\_ Tower.

### Apartment keys and FOB

The enclosed round FOB key accesses entry to the residences, pool area, car park and lifts. To operate the system, pass the oval FOB key in front of the sensor panel at these locations. The silver key unlocks the front door to the apartment. A second key and FOB set will be in the apartment upon your arrival.

*Any lost apartment key and FOB key sets will incur a fee of \$165 each. In the event that you lose one during*

*your stay, please contact 0418 658 694 as soon as possible. Details of a valid credit card representing a "Bond" will be taken upon arrival.*

### Car parking

Your allocated parking space is No. \_\_\_\_\_ on level \_\_\_\_\_. Please use only this bay.

Limited visitor parking is situated throughout the resort.

Your FOB key will give you access into and out of the guest car park of the building. Please note that the FOB key is required to operate the lift to your apartment. Entry to the car park is on the eastern side of Ferny Avenue (see also 'Directions for Arrival' overleaf).

In the event that an unauthorised vehicle has occupied the reserved car space for this apartment, please park in any unreserved car space.

### Check-in and check-out times

**Check-in time is after 2.00 pm and Checkout time is no later than 10.00 am.** On departure, the property should be left in a similar state to its condition on arrival.

At the end of your stay, upon departure **please return** one (1) key to the key safe outside the **GCHR Office** (Directions Below) and the other key in the apartment and ensure that the door is locked behind you.

**Please do not** take the keys/ FOBs to reception.

## Directions on GCHR Office from Chevron

1. Head south on Gold Coast Highway.
2. Turn left onto Beach Road (First traffic lights).
3. Destination is on the left (Cosmopolitan Building) in 250m. Office is located on the corner under the building.

## Conditions of occupancy

Please take time to read through the terms and conditions of occupancy, which you will find in the "Information for Guests" package at the apartment. There is also a copy online at <http://www.gchr.com.au/terms-conditions/>

Should there be any variation between the edition in your apartment and that posted on the website, the website version is regarded as the most recent and therefore authoritative version.

## Directions for arrival

For an interactive map of the resort vicinity, click the link below:

<http://www.gchr.com.au/gold-coast-accommodation/chevron-renaissance/#Map>

When you arrive at the resort, do not drive into the residents' car park. Rather, follow the signs to the guest car park.

## Travelling NORTH from Gold Coast Airport

The resort complex is 22 km north of the Gold Coast Airport and the journey time is approx. 30 mins.

From the airport head north along the Gold Coast Highway (Route 2) for approx. 20 km and follow the signs to Surfers Paradise. This road eventually becomes Remembrance Boulevard and then Ferny Avenue.

Pass through the traffic lights at Peninsula Drive, and then Cavill Avenue on your right. Make a U-turn at the lights at the Chevron Renaissance i.e. before Elkhorn Avenue. The main entrance to the Chevron complex is on your left.

## Travelling SOUTH from Brisbane Airport

The resort complex is approx. 88 km south of Brisbane Airport and requires a journey time of around 1 hour and 20 mins along the Pacific Motorway.

Follow the motorway as far as Helensvale and take the Helensvale exit onto the Gold Coast Highway (look

for the two theme parks *Movie World* and *Wet n' Wild* which you will see on your right prior to exiting left). Follow the Gold Coast Highway (Brisbane Road) for approx. 8.5km to Biggera Waters, and then at the T-junction the highway continues with a sharp-right hand turn towards Southport where the road crosses the Nerang River twice and becomes Ferny Avenue.



After you pass Elkhorn Avenue (after the Bungee Jump) you will find the entrance to the resort on your LEFT side about 50 metres beyond the traffic lights.

## GCHR Office

Should you need to collect keys from our office, or visit us for any other purpose, our office is located at Shop 2, 3142 Surfers Paradise Boulevard (Cnr Beach Road) Cosmopolitan Building.

Download our App from the Apple Store (Iphone) and Play or Google Store (Andriod) For Directions.

## Security

Your holiday apartment should always be secured when unoccupied. This includes upon your departure. You will be held responsible for any incident that occurs as a result of the premises being left unsecured.

## Management

Please note that your holiday apartment is managed independently from the resident on-site manager and staff. Guests are welcome to avail themselves of the information and services available from the main reception to book tours etc.

Again, we wish you a pleasant stay.