



Shop 2, 3142 Surfers Paradise Boulevard (Cnr Beach Road) Cosmopolitan Building, PO Box 1501, Surfers Paradise QLD 4217  
[Office location in Google maps click here](#)  
Phone: 1300 GCHR11 (1300 424 711) or (07) 5539 8553  
Visit us on the web at <http://www.gchr.com.au>



## Arrival Guide | H Residences, Surfers Paradise

6 Orchid Avenue, Surfers Paradise, Qld 4217

We are delighted that you have chosen to stay at H Residences above the world-renowned Gold Coast Hilton Hotel. This tower is one of the newest towers on the Coast, and certainly among the most luxurious. From the entire team at Gold Coast Holiday Rentals we extend to you a warm welcome and trust that your stay will be an enjoyable one.

For your convenience, we have prepared this brief arrival guide to assist you with access to your chosen apartment using the enclosed swipe key. You will find a complete guide waiting for you inside your apartment. This guide can also be downloaded from our website. Please take a moment to familiarise yourself with its contents.

We wish you a pleasant journey and an enjoyable stay on the Gold Coast.

From all of us, have a wonderful stay.

Tony Boulden, Agent  
Mobile 0418 658 694  
Gold Coast Holiday Rentals

### Useful phone numbers

Bookings	1 300 GCHR 11
Housekeeping	0409 446 614 (Andrew)
All other enquiries	0418 658 694 (Tony)

### Your apartment

Your Unit is No. \_\_\_\_\_ on the \_\_\_\_\_ floor of the \_\_\_\_\_ Tower.

### Apartment keys

The enclosed key accesses entry to the residences, pool area, car park and lifts. To operate the system, pass the key in front of the sensor panel at these locations. The key unlocks the front door to the apartment. A second key will be in the apartment for you upon your arrival. *Any lost apartment key will*

*incur a fee of \$165 each. In the event that you lose one during your stay, please contact 0418 658 694 as soon as possible. Details of a valid credit card representing a "Bond" will be taken upon arrival.*

### Car parking

Your allocated parking space is No. \_\_\_\_\_ on Level \_\_\_\_\_. Please use only this bay.

Limited visitor parking is situated throughout the resort.

Your swipe key will give you access into and out of the car park in the basement of the building. Guest parking is located on levels B2, B3 and B4. Please note that the key is required to operate the lift to your apartment. Entry to the car park is on the left hand side of Orchid Avenue from Cavill Avenue (see also 'Directions for Arrival' overleaf).

In the event that an unauthorised vehicle has occupied the reserved car space for this apartment, please park in any unreserved car space.

### Check-in and check-out times

**Check-in time is after 2.00 pm** and **Checkout time is no later than 10.00 am**. On departure, the property should be left in a similar state to its condition on arrival.

At the end of your stay, upon departure **please return** one (1) key to the key safe outside the **GCHR Office** (Directions Below) and the other key in the apartment and ensure that the door is locked behind you.

**Please do not** take the keys to reception.

### Directions on GCHR Office from H Residence

1. Head north on Orchid Avenue towards Elkhorn Ave,
2. Turn left onto Elkhorn Avenue,
3. Take the first left onto Surfers Paradise Boulevard.
4. Destination is on the right (Cosmopolitan Building)

#### Gold Coast Holiday Rentals

A.R. Boulden Pty Ltd trading as GCHR.com.au LN 3596357

Principal: Tony Boulden BComm, Dip CDC, Cert IV Prop. Licensed Real Estate Agent #321960, Chartered Director, FAICD, REIQ #61257

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in 400m. As you turn the corner onto Beach road, the office is located on the Corner.

Turn left into Cavill Avenue and then left into Orchid Avenue.

## Conditions of occupancy

Please take time to read through the terms and conditions of occupancy, which you will find in the "Information for Guests" package at the apartment. There is also a copy online at

<http://www.gchr.com.au/terms-conditions/>

Should there be any variation between the edition in your unit and that posted on the website, the website version is regarded as the most recent and therefore authoritative version.

## Directions for arrival

For an interactive map of the resort vicinity, go to the link below or consult the map opposite:

<http://www.gchr.com.au/gold-coast-accommodation/hresidences/#Map>

### *Travelling NORTH from Gold Coast Airport*

The resort complex is 22 km north of the Gold Coast Airport and the journey time is approx. 30 mins.

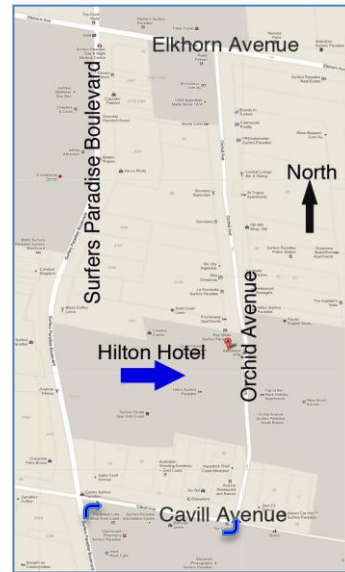
From the airport head north along the Gold Coast Highway (Route 2) for approx. 20 km and follow the signs to Surfers Paradise. This road eventually becomes Remembrance Boulevard and then Ferny Avenue.

Pass through the traffic lights at Peninsula Drive and then you will reach Cavill Avenue (on your right). Turn into Cavill Avenue and then left into Orchid Avenue. The Hilton Carpark is located on your left.

### *Travelling SOUTH from Brisbane Airport*

The resort complex is approx. 88 km south of Brisbane Airport and requires a journey time of around 1 hour and 20 mins along the Pacific Motorway.

Follow the motorway as far as Helensvale and take the Helensvale exit onto the Gold Coast Highway (look for the two theme parks *Movie World* and *Wet n' Wild* which you will see on your right prior to exiting left). Follow the Gold Coast Highway (Brisbane Road) for approx. 8.5km to Biggera Waters, and then at the T-junction the highway continues with a sharp-right hand turn towards Southport where the road crosses the Nerang River twice and becomes Ferny Avenue.



## Resort location map

### GCHR Office

Should you need to collect keys from our office, or visit us for any other purpose, our office is located at Shop 2, 3142 Surfers Paradise Boulevard (Cnr Beach Road) Cosmopolitan Building.

Download our App from the Apple Store (Iphone) and Play or Google Store (Andriod) For Directions.

### Security

Your holiday apartment should always be secured when unoccupied. This includes upon your departure. You will be held responsible for any incident that occurs as a result of the premises being left unsecured.

### Management

Please note that your holiday apartment is managed independently from the resident on-site manager and staff. Guests are welcome to avail themselves of the information and services available from the main reception to book tours etc.

Again, we wish you a pleasant stay.